



LORSON RANCH METROPOLITAN DISTRICT

Dave Cocolin, President
Alan Vancil, Secretary/treasurer
Jeff Mark, Assistant Secretary
Dale McKittrick, Assistant Secretary
Andy Wimberly, Assistant Secretary

August 5, 2016

RE: LORSON RANCH METROPOLITAN DISTRICTS NEW MANAGER – COVENANT ENFORCEMENT AND DESIGN REVIEW

Dear Homeowner,

Hello and welcome to the Haley Realty family! We are very excited that your Board of Directors has selected Haley Realty to partner with them in providing management services for your Metropolitan District. Haley Realty has broad experience in managing communities of all types and sizes and we look forward to assisting your Board of Directors in handling the day-to-day affairs of your Districts. We pride ourselves in providing highly professional services with a personal touch and welcome the opportunity to get to know your community and all the owners.

We want assure you that we intend to work closely with your Board and you as owners to ensure that you have the best community in Colorado Springs. Our goal is to ensure that the property values in the community continue to grow. We will be achieving this with the competent and consistent enforcement of the covenants. Periodic drive throughs of the community will be conducted and notices issued to those in violation. If you have a concern about a neighbor, we will be happy to investigate. All concerns must however be presented in writing to the email address provided below. Phone calls will not be accepted for covenant violation reports. However, if you have a question we are here to assist. Architectural Requests should also be submitted through our office for review and consideration.

We are asking that anyone who has received a previous violation and have already remedied the problem, please email this information so we can clear the record and start new. If you have submitted an architectural request and have not yet received an approval or denial, please forward that information to me so we can follow up and follow through with your request(s) timely.

Below is my contact information. Emailing me is always the quickest way to reach me. You can also contact my assistant Tammy Bannister at the same number or her email hoa2@haleyrealtyinc.com. The after-hours number, 1-800-800-8664, is for **MAINTENANCE EMERGENCIES ONLY** and it is an operator assisted number. If you have any questions about the operation of the community, please feel free to call Ann Jagitsch, CMCA®, AMS®, PCAM®, your District Manager. We welcome your comments, criticisms and suggestions to complement our efforts in offering you the finest management service. We look forward to a long and mutually beneficial relationship with all residents of **Lorson Ranch**.

Sincerely,
HALEY REALTY, INC.

Ann Jagitsch, CMCA®, AMS®, PCAM®
Association Management Supervisor
Enclosures