



LORSON RANCH METROPOLITAN DISTRICT

June 10, 2021

RE: LORSON RANCH METROPOLITAN DISTRICT

Dear Homeowner,

Hello and welcome to the RowCal family! The smarter way to HOA. Haley Realty was purchased by RowCal in January 2020, and we have fully integrated all aspects of managing the covenant enforcement for Lorson Ranch Metropolitan District. We are very excited with our new technology which will make reporting and responses quicker, fully transparent, and easy especially for those that travel. RowCal has broad experience in managing communities of all types and sizes and we look forward to continuing to assist your Board of Directors in handling the day-to-day affairs of your Association. We pride ourselves is providing highly professional services with a personal touch and now with a high level of technological support.

The website to use to submit requests to the DRC is www.RowCal.com. By registering to the site, you will receive any calendar updates, emails for violations, and be able to review your account status and make payments for fines online.

We want to assure you that we intend to work closely with your Board and you as owners to ensure that you have the best community in Colorado Springs. Our goal is to ensure that the property values in the community continue to grow. We will be achieving this with the competent and consistent enforcement of the covenants. Periodic drive throughs of the community are conducted, and notices issued to those in violation. If you have a concern about a neighbor, we will be happy to investigate. All concerns must however be presented in writing to the email address provided below. Phone calls will not be accepted for covenant violation reports. However, if you have a question, we are here to assist. Architectural Requests should also be submitted through our office for review and consideration at www.RowCal.com.

We are asking that anyone who has received a previous violation and have already remedied the problem, please email this information so we can clear the record and start new. If you have submitted an architectural request and have not yet received an approval or denial, please forward that information to me so we can follow up and follow through with your request(s) timely.

The contact information for making requests is CareTeam@rowcal.com or calling 719-471-1703. If you have any questions about the operation of the community, please feel free to call Ann Jagitsch, CMCA®, AMS®, PCAM®, your Association Manager or Jillian Ujvary, your Assistant Community Manager. We welcome your comments, criticisms and suggestions to complement our efforts in offering you the finest management service. We look forward to a long and mutually beneficial relationship with all residents of **Lorson Ranch**.

Sincerely,
RowCal

Ann Jagitsch, CMCA®, AMS®, PCAM®
Association Management Supervisor